



TECHNOLOGY, AUTOMATION & MANAGEMENT, INC.



INFORMATION TECHNOLOGY ENTERPRISE SOLUTIONS - 3 SERVICES (ITES-3S)

Information Technology Enterprise Solutions - 3 Services

Contract Number: W52P1J-D-18-A108

Contract Type: Government-Wide Multiple Award, Indefinite Delivery, Indefinite Quantity (MA-IDIQ)

NAICS Code: 514519 Other Computer Related Services

Technology, Automation & Management, Inc. (TeAM) is a Veteran-Owned Small Business (VOSB) that is certified for ISO 9001/20000/27001 and CMMI-DEV Level 3 appraised. TeAM has been providing a wide range of professional support services for U.S. government agencies for over 30 years.

The Information Technology Enterprise Solutions - 3 Services is a \$12.1 billion ceiling MA-IDIQ contract managed by the U.S. Army Computer Hardware, Enterprise Software and Solutions (CHESS) office at Fort Belvoir, VA. Visit <https://chess.army.mil> for more information.

What agencies can use the ITES-3S MA-IDIQ contract?

The ITES-3S contract is available to meet Information Technology services requirements for the U.S. Army, the other military services, the Department of Defense (DoD) and all Federal government agencies.

What type of services are available on the contract?

The ITES-3S contract services include:

- Cybersecurity Services
- Information Technology Services
- Enterprise Design, Integration and Consolidation
- Network Systems Operation and Maintenance
- Telecommunications/Systems Ops and Maintenance
- Business Process Reengineering
- IT Supply Chain Management
- IT Education/Training

In addition to labor services, task orders may include Other Direct Costs to cover travel, and incidental commercial hardware and software needed to perform those services.

Is there an “access fee” for using the contract?

The ITES-3S Contract **DOES NOT** have a contract access fee.

What types of companies are available under the contract?

There are 135 contractor teams, including 50 large and 85 small business primes, available on the ITES-3S contract. In accordance with the Federal Acquisition Regulation (FAR), individual task orders may be set aside for Small Business.

Is CHESS involved in the contracting process?

No. The ITES-3S contract is decentralized and all Federal Contracting Officers are delegated procurement authority to place task orders against the contract. However, Task Order Requests (TORs) must be issued through the **CHESS IT e-mart** portal. The procedures for using the contract are detailed in the **ITES-3S Ordering Guide** available at <https://chess.army.mil>.

What type of task orders can be used under the contract?

Customers can elect to use any allowed type of task order including Firm Fixed Price (FFP), Cost Reimbursement (CR), Time and Materials (T&M), or hybrids. There is no dollar size limit on individual task orders.

What is the period of performance under the contract?

The contract was awarded on September 25, 2018. It has a Base Period of 60 months ending September 2023 followed by four 12-month option periods extending the contract to September 2027 – a total of nine years.

Where can work be performed?

Tasks orders can specify the place of performance at Government or contractor sites anywhere within the CONUS or OCONUS including war zones.

What types of IT professional labor are available?

There are 133 individual labor categories available on the ITES-3S contract with ceiling hourly labor rates by year. Contractors may elect to bid discounted labor rates on individual task orders. See the reverse for details.



Technology, Automation & Management, Inc.

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For more information on using the ITES-3S contract vehicle please contact the following individuals:

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TeAM ITES-3S Contract Manager: Ms. Tamra Blake, 617-694-1438, tblake@teamconsult.com



ITES-3S Fully Burdened Ceiling Labor Rates – Year 5 (September 25, 2022 to September 24, 2023)

Labor Category - Level	Government	Contractor
Program Management		
Program Manager – Senior	\$165.94	\$180.82
Program Manager – Intermediate	\$94.27	\$102.73
Program Manager – Associate	\$70.70	\$77.05
Project Management		
Project Manager - Senior	\$117.36	\$127.89
Project Manager - Intermediate	\$73.59	\$80.19
Project Manager - Associate	\$60.60	\$66.04
Enterprise Architect	\$218.37	\$237.95
Business Analyst – Functional	\$125.06	\$136.27
Business Analyst – Technical	\$144.29	\$157.24
Project Administrator	\$65.41	\$71.28
Project Administrator - Associate	\$57.72	\$62.89
Facility Staff Support – Senior	\$108.70	\$118.45
Facility Staff Support – Intermediate	\$86.58	\$94.34
Facility Staff Support – Associate	\$69.74	\$76.00
Quality Assurance		
Quality Assurance Manager– Senior	\$80.80	\$88.05
Quality Assurance Analyst – Intermediate	\$52.91	\$57.65
Quality Assurance Analyst – Associate	\$38.48	\$41.93
IT Systems Architecture		
Chief Enterprise Architect	\$221.25	\$241.09
Lead Enterprise Architect	\$206.82	\$225.37
Senior IT Systems Solution Architect	\$192.39	\$209.65
Client/Server Network Architect	\$109.66	\$119.50
Software Architect	\$105.82	\$115.31
Systems Engineer - Senior	\$112.55	\$122.64
Systems Engineer - Intermediate	\$81.29	\$88.58
Systems Engineer - Associate	\$67.34	\$73.38
Network Engineer – Senior	\$96.20	\$104.82
Network Engineer – Intermediate	\$86.58	\$94.34
Network Engineer – Associate	\$67.34	\$73.38
Managed System Engineer - Senior	\$83.69	\$91.20
Managed Systems Engineer - Intermediate	\$66.38	\$72.33
Managed Systems Engineer - Associate	\$50.02	\$54.51
Application Systems		
Applications Systems Analyst – Senior	\$80.80	\$88.05
Applications Systems Analyst – Intermediate	\$60.60	\$66.04
Applications Systems Analyst – Associate	\$46.17	\$50.32
Software Engineer – Senior	\$138.52	\$150.95
Software Engineer – Intermediate	\$87.54	\$95.39
Software Engineer – Associate	\$59.64	\$64.99
Applications Programmer – Senior	\$78.88	\$85.96
Applications Programmer – Intermediate	\$58.68	\$63.94
Applications Programmer – Associate	\$43.29	\$47.17
IT Certified Professional – Senior	\$102.93	\$112.16
IT Certified Professional –Intermediate	\$78.88	\$85.96
IT Certified Professional – Associate	\$51.95	\$56.60
Operations and Logistics		
Seat Management Administrator.	\$62.53	\$68.14
Configuration Management (CM) Specialist - Senior	\$68.30	\$74.42
Configuration Management (CM) Specialist - Intermediate	\$49.06	\$53.46
Configuration Management (CM) Specialist - Associate	\$36.55	\$39.83
Computer Operator – Senior	\$38.48	\$41.93
Computer Operator – Intermediate	\$33.67	\$36.69
Computer Operator – Associate	\$30.78	\$33.54
Distribution Operations Specialist – Senior	\$139.48	\$151.99
Distribution Operations Specialist – Intermediate	\$105.82	\$115.31
Distribution Operations Specialist - Associate	\$83.69	\$91.20

Labor Category - Level	Government	Contractor
Information Assurance		
Information Assurance Engineer - Senior	\$129.87	\$141.51
Information Assurance Engineer - Intermediate	\$82.25	\$89.62
Information Assurance Engineer - Associate	\$57.72	\$62.89
Information Systems Auditor – Senior	\$76.96	\$83.86
Information Systems Auditor – Intermediate	\$56.76	\$61.85
Information Systems Auditor – Associate	\$42.33	\$46.12
Data Security Analyst – Senior	\$72.15	\$78.62
Data Security Analyst – Intermediate	\$55.79	\$60.80
Data Security Analyst – Associate	\$42.33	\$46.12
Disaster Recovery/COOP/Contingency Administrator	\$70.22	\$76.52
Information Security Specialist - Senior	\$91.39	\$99.58
Information Security Specialist - Intermediate	\$68.30	\$74.42
Information Security Specialist - Associate	\$48.10	\$52.41
IA Policy and Compliance Certified Professional – Senior	\$144.29	\$157.24
IA Policy and Compliance Certified Prof – Intermediate	\$134.67	\$146.75
IA Policy and Compliance Certified Prof – Associate	\$110.63	\$120.55
Cyber Operations Research Analyst – Senior	\$156.80	\$170.86
Cyber Operations Research Analyst – Intermediate	\$118.32	\$128.93
Cyber Operations Research Analyst – Associate	\$101.01	\$110.07
Cyber Operations Malware Analyst – Senior	\$163.53	\$178.20
Cyber Operations Malware Analyst – Intermediate	\$134.67	\$146.75
Cyber Operations Malware Analyst – Associate	\$105.82	\$115.31
Cyber Watch Operations Certified Analyst – Senior	\$156.80	\$170.86
Cyber Watch Operations Certified Analyst – Intermediate	\$126.98	\$138.37
Cyber Watch Operations Certified Analyst – Associate	\$100.04	\$109.02
System Administration		
Systems Administrator – Senior	\$92.35	\$100.63
Systems Administrator – Intermediate	\$66.38	\$72.33
Systems Administrator -Associate	\$43.29	\$47.17
Data Administration		
Database Administrator	\$81.77	\$89.10
Database Analyst/Programmer – Senior	\$86.58	\$94.34
Database Analyst/Programmer – Intermediate	\$61.57	\$67.09
Database Analyst/Programmer – Associate	\$43.29	\$47.17
Advanced Database Analyst/Programmer - Senior	\$148.14	\$161.43
Advanced Database Analyst/Programmer - Intermediate	\$119.28	\$129.98
Advanced Database Analyst/Programmer – Associate	\$103.89	\$113.21
Database Librarian	\$43.29	\$47.17
Data Warehousing		
Data Warehousing Project Manager	\$83.69	\$91.20
Data Architect	\$103.89	\$113.21
Data Warehouse Analyst	\$60.60	\$66.04
Data Warehousing Programmer	\$57.72	\$62.89
Data Warehousing Administrator	\$53.87	\$58.70
Help Desk/End User Support		
Help Desk Coordinator	\$50.98	\$55.56
Help Desk Support Service Specialist – Senior	\$62.53	\$68.14
Help Desk Support Service Specialist – Intermediate	\$49.06	\$53.46
Help Desk Support Service Specialist – Associate	\$37.52	\$40.88
PC Support Manager	\$65.41	\$71.28
PC Systems Specialist	\$45.69	\$49.79
PC Maintenance Technician	\$41.36	\$45.07

Labor Category - Level	Government	Contractor
Internet/Web Operations		
Web Project Manager	\$85.61	\$93.29
Web Designer - Senior	\$78.88	\$85.96
Web Designer - Intermediate	\$59.64	\$64.99
Web Designer - Associate	\$46.17	\$50.32
Web Software Developer - Senior	\$93.31	\$101.68
Web Software Developer - Intermediate	\$70.22	\$76.52
Web Software Developer - Associate	\$48.58	\$52.94
Web Technical Administrator	\$55.79	\$60.80
Web Content Administrator	\$45.21	\$49.27
Network Administration/Support		
Network Administrator – Senior	\$93.31	\$101.68
Network Administrator – Intermediate	\$63.49	\$69.18
Network Administrator - Associate	\$43.29	\$47.17
Network Support Technician – Senior	\$63.49	\$69.18
Network Support Technician – Intermediate	\$47.14	\$51.36
Network Support Technician – Associate	\$35.59	\$38.78
Documentation		
Documentation Specialist – Senior	\$61.57	\$67.09
Documentation Specialist – Intermediate	\$41.36	\$45.07
Documentation Specialist –Associate	\$33.67	\$36.69
Technical Editor	\$62.53	\$68.14
CAD Specialist	\$72.15	\$78.62
Graphics Specialist	\$48.10	\$52.41
Draftsman – Senior	\$99.08	\$107.97
Draftsman – Intermediate	\$88.50	\$96.44
Draftsman - Associate	\$72.15	\$78.62
Enterprise Resource Planning (ERP)/Business Process Development		
ERP Business Analyst – Senior	\$108.70	\$118.45
ERP Business Analyst – Intermediate	\$75.03	\$81.76
ERP Business Analyst – Associate	\$51.95	\$56.60
Business Systems Analyst – Senior	\$97.16	\$105.87
Business Systems Analyst – Intermediate	\$67.34	\$73.38
Business Systems Analyst – Associate	\$49.06	\$53.46
IS Training		
Information Systems Training Manager	\$86.58	\$94.34
Information Systems Training Specialist – Senior	\$72.15	\$78.62
Information Systems Training Specialist – Intermediate	\$54.83	\$59.75
Information Systems Training Specialist – Associate	\$42.33	\$46.12
Instructor Technical Training – Senior	\$120.25	\$131.03
Instructor Technical Training – Intermediate	\$110.63	\$120.55
Instructor Technical Training – Associate	\$90.42	\$98.53
Audio Visual		
Audio Visual Fabrication Engineer - Senior	\$122.17	\$133.13
Audio Visual Fabrication Engineer - Intermediate	\$101.97	\$111.11
Audio Visual Fabrication Engineer - Associate	\$85.61	\$93.29
Audio Visual Programmer - Senior	\$120.25	\$131.03
Audio Visual Programmer - Intermediate	\$101.01	\$110.07
Audio Visual Programmer - Associate	\$80.80	\$88.05